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## ESSENTIALS<sup>PRO</sup><sup>®</sup>

### MINIMUM HARDWARE REQUIREMENTS

The following list includes some basic hardware requirements for the Essentials<sup>PRO</sup><sup>®</sup> program. These requirements are meant to be used as a guideline for evaluating your existing hardware. If you are purchasing new hardware, you will probably exceed these minimum requirements. If you have questions whether you can use some of your existing hardware, please feel free to contact us.

#### Workstations

- Windows 10<sup>®</sup>, Windows 8<sup>®</sup>
- 4 GB RAM (more recommended)
- Processor 1 GHz or higher
- 10 GB hard drive (depends on what else you are running/saving on the workstation)
- Microsoft<sup>®</sup> Office 2013 or higher (32 bit version) if you wish to use our MS Word interface and/or Outlook emailing (rather than our built in email utility)

Office 365 is not supported with our MS Word interface and Outlook emailing.

#### Somewhere on your network

- Hi speed internet access (on at least one machine, preferably the server)
- Laser or ink jet printer (dot matrix printers must emulate an Epson (24 pin) and be able to set page size options)

#### Server

- Windows Server 2012<sup>®</sup> or newer (We do not recommend SBS servers be used to host your Essentials database. Please have your IT person contact us if you have an SBS server)
- 8 GB RAM (minimum)
- Processor 2 GHz or higher
- 10 GB free hard drive space (depends on what else you are running/storing on your server)

#### SQL

- Microsoft SQL Server Express<sup>®</sup> 2012 or newer Express with Management Tools

SBS servers cannot be used as the database host for SQL versions.

#### Essentials<sup>PRO</sup><sup>®</sup> Mobile

- Mobile devices using Android 4, or iOS 4, & up
- Server Windows Server 2012<sup>®</sup> or newer (while the Essentials<sup>PRO</sup><sup>®</sup> program may run on older operating systems, it is not recommended, and we cannot set up communication with the app on these older systems, including SBS servers.)
- Internet – server must have internet access and sync time is dependent on your internet speed (upload recommended at 3-4 Mb/sec and corresponding download)

NOTE: At this time photo/document storage for items generated through the app and/or saved to the cloud via attached files through the main program is complimentary. We reserve the right to pass along storage charges if the volume of your usage warrants.

\* We have tried to maintain backwards compatibility wherever possible. Windows 7 workstations may have minor display and/or refresh rate issues with Essentials<sup>PRO</sup><sup>®</sup>. Microsoft is slated to provide security updates for Windows 7 machines through January of 2020; however, is not providing general support or updates to this OS as of January 2015.

Microsoft is slated to discontinue mainstream support for Windows 8 as of January 2018, but plans to continue security updates through January 2023.

If you have older hardware (server or workstations) and have questions, please call our office. This document outlines our minimum standards; however, we will do our best to help you make the most of the hardware you have.